



8:00	8:30	Rio Grande Ballroom	Sign In, Continental Breakfast, Exhibits		
8:30	8:45	Rio Grande Ballroom	Welcome from TIN and UTA Introduction of Speakers	Meti Dibra & Dr. Sonia Kania Darlene Irely	
8:45	9:45	Rio Grande Ballroom	Main Session <i>Standardization, Systematization, & Integration: The Growth of Health Care Interpreting in US from 1990 to 2018</i>	Cindy Roat	
10:00	11:00	Rio Grande Ballroom	Main Session <i>ADA: Agency Requirements for Communication Access</i>	Randi Turner	
BREAKOUT SESSIONS					
11:15	12:15	Concho	<i>Deaf Consumers and the Law</i>	Amber Farrelly	
		San Jacinto	<i>Managing a Language Access Department in Texas: Sharing Challenges with Hiring, Training and Implementation of Services in a Complex Health System</i>	Melina Kolbeck	
		Red River	<i>Tools for Translators</i>	Holly Mikkelson	
12:15	1:15	LUNCH IN RIO GRANDE BALLROOM EXHIBITS IN CARLISLE SUITE			
BREAKOUT SESSIONS					
1:15	2:15	Concho	<i>Creating Welcoming Hubs: Augmenting Civic Engagement and Equity via Technology</i>	Liz Cedillo-Pereira	
		San Jacinto	<i>#x18, #1nt, #g11n...NOT Lost in Translation</i>	Eva Wallace	
		Red River	<i>Selling Language Access to the Executive Suite</i>	Cindy Roat	
BREAKOUT SESSIONS					
2:30	3:30	Concho	<i>People with Disabilities: Communicating Respectfully</i>	Randi Turner	
		San Jacinto	<i>Use of Interpreters in a Pre-Surgical Clinic</i>	Ashleigh Kinney	
		Red River	<i>In the Heat of The Moment - Mindfulness & Sensory Shifting for the Healthcare Interpreter</i>	Diane Mouradian	
3:45	4:45	Rio Grande Ballroom	Main Session <i>The Interpreting Profession: Yesterday, Today and Tomorrow</i>	Holly Mikkelson	
4:45	5:00	Rio Grande Ballroom	Closing Challenge	Fabio Torres	