Department of Information Resources
RFO – DIR–CPO–TMP–572
Telecommunications and Technology Interpreter Services, Products and Related Services
EXHIBIT E ITEMIZED PRICING SHEET

Company Name: _Translation & Interpretation Network, LLC_____

* For Respondent reference: DIR CUSTOMER PRICE contains 0.75% DIR Administrative Fee and it will be AUTOMATICALLY calculated once all other cells are filled. For reference purposes, the formula to calculate DIR Customer Price is: DIR Customer Price = MSRP x (1–DIR Discount%) x (1+0.75%) DO NOT make any changes to the format of the grids. Insert additional rows as needed.

Services		
SERVICE NAME	**Unit of Issue**	*** DIR Customer Price EACH/Per Unit**
On-demand Phone Interpretation Services1		$ –
Over the Phone Interpretation (OPI) - Spanish Only	*Per Minute*	$ 0.50
Over the Phone Interpretation (OPI) -All Other Languages	*Per Minute*	$ 0.74
On-demand Video Remote Interpretation Services1		$ –
Video Remote Interpretation (VRI) - Spanish Only	*Per Minute*	$ 0.99
Video Remote Interpretation (VRI) - All Other Languages	*Per Minute*	$ 1.31
Video Remote Interpretation (VRI) - American Sign Language	*Per Minute*	$ 1.61
Scheduled Phone Interpretation Services1, 4		$ –
Over the Phone Interpretation (OPI) - Spanish Only	*Per Hour*	$ 44.13
Over the Phone Interpretation (OPI) - All Other Languages	*Per Hour*	$ 59.79
Scheduled Video Interpretation Services1, 4		$ –
Video Remote Interpretation (VRI) - Spanish Only	*Per Hour*	$ 44.13
Video Remote Interpretation (VRI) - All Other Languages	*Per Hour*	$ 59.79
Video Remote Interpretation (VRI) - American Sign Language	*Per Hour*	$ 69.25
Document Translation Services from English into Foreign Languages2		$ –
Spanish	*Per Word*	$ 0.11
French, Russian	*Per Word*	$ 0.14
Arabic, Vietnamese	*Per Word*	$ 0.17
All other languages - except very rare	*Per Word*	$ 0.21
Very rare languages - tribal languages	*Per Word*	$ 0.25
Minimum Per Project Translation Fee (Spanish)	*Per Word*	$ 60.25
Minimum Per Project Translation Fee (All Other Languages)	*Per Word*	$ 75.76
Document Translation Services from Foreign Languages into English2		$ –
Spanish	*Per Word*	$ 0.13
French, Russian	*Per Word*	$ 0.17
Arabic, Vietnamese	*Per Word*	$ 0.19
All other languages - except very rare	*Per Word*	$ 0.20
Very rare languages - tribal languages	*Per Word*	$ 0.22
Minimum Per Project Translation Fee (Spanish)	*Per Word*	$ 60.25
Minimum Per Project Translation Fee (All Other Languages)	*Per Word*	$ 55.66
Notary for document translation (optional) All Languages	*Per Word*	$ 20.15

Service	Unit	Price
Audio/Video Narration/Voice-Over and Subtitling Services		$ –
Audio/Video Narration/Voice-Over3 - Spanish	Per Hour	$ 69.25
Audio/Video Narration/Voice-Over3 - All Other Languages	Per Hour	$ 82.49
Voice-Over Script/Subtitle Template Preparation - All Languages	Per Hour	$ 39.49
Recording, Editing and Synchronization - All Languages	Per Hour	$ 44.07
On-Screen Implementation of Subtitles - All Languages	Per Hour	$ 39.49
Pre-Delivery Q&A Review - All Languages	Per Hour	$ 35.36
Website Translation/Localization Services		$ –
Website Translation/Localization Services - Spanish	Per Hour	$ 65.74
Website Translation/Localization Services - All Other Languages	Per Hour	$ 75.36
Foreign Language Desktop Publishing Services		$ –
Formatting (DTP/OCR) - Spanish	Per Hour	$ 25.39
Formatting (DTP/OCR) - All Other Languages	Per Hour	$ 35.46
Language Assessment 5		$ –
Bilingual Testing Services - Spanish	Per Person	$ 101.51
Bilingual Testing Services - French, German, Italian, Korean, Portuguese, Russian, Turkish, Vietnamese	Per Person	$ 150.72
Bilingual Testing Services - Arabic, Cantonese Chinese, Hindi, Japanese, Mandarin Chinese, Tagalog	Per Person	$ 150.52
Bilingual Testing Services - Farsi, Cambodian, Somali, Swahili, Urdu	Per Person	$ 151.23
Interpreter Training		$ –
Medical Interpreter Training - 60 hours course	Per Person	$ 498.71
Community Interpreter Training - 40 hours	Per Person	$ 398.57
Mental Health Interpreter Training - 16 hours	Per Person	$ 295.90
Art of Translation - 8 hour Training	Per Person	$ 251.07
CEU Education Courses - 3 hour classes	Per Person	$ 95.51
CART		$ –
Virtual CART services 7	Per Hour	$ 149.68
Machine Translation		$ –
N MT	Per Word	$ 0.00
Customized MT	Per Word	$ 0.00
Customization MT - 1 time fee	Per language	$ 4,030.00
Annual subscription - includes NMT 1 million words per month	Per Month	$ 806.00
		$ –
		$ –
NOTE		$ –
		$ –
1. Available on-demand 24x7x365. There are no monthly minimums		$ –
2. Includes: editing, proofreading, localization engineering, project management and quality assurance review		$ –
3. A two (2) hour minimum applies.		$ –
4. A 60 minute minimum applies. Time starts at scheduled time. Cancellations less than 24 hours from start of scheduled service will be billed a 60 min. minimum.		$ –
5. Includes testing for oral, reading and writing		$ –
6. All on-site ASL & CART appointments will be charged a minimum of 2 hour assignment +1 hour admin		$ –
7. All Virtual CART appointments will be charged a 1 hr assignment + 1 hour admin		$ –
		$ –
Standard Turnaround Times for Document Translation:		$ –
< 1,000 Words: 1-2 Business Days		$ –
1,001-2,500 Words: 2-3 Business Days		$ –

2,501-7,500 Words: 3-5 Business Days		$	–
> 7,500 Words: 5 + Business Days		$	–
		$	–
Rush Charges for Document Translation:		$	–
i. A 25% Rush Charge will be added to each projects' total billable amount as defined in ii (below)		$	–
ii. For Document Translation, "Rush" = work performed by TIN requiring a turnaround time faster than the Standard one mentioned above rate of 1,000 words per 24 hour period, per document and per normal business day. This calculated rate excludes time for scanning, conversion, editing and formatting of the document.		$	–
		$	–